

Debora L. Miller, MBA, PT, FACHE
University of Pittsburgh
School of Health and Rehabilitation Sciences

BIOGRAPHICAL

Name:	Debora L. Miller, MBA, PT, FACHE	Birth Date:	November 1, 1956
Home Address:	136 Kenney Drive Sewickley, PA 15143	Birth Place:	Pittsburgh, PA
Home Phone:	412-741-1951	Citizenship:	USA
Business Address:	University of Pittsburgh SHRS – Dept. of Physical Therapy 4031 Forbes Tower Pittsburgh, PA 15260	E-Mail Address:	d1m27@pitt.edu
Business Phone:	412-383-6641	Business Fax:	412-383-6700

EDUCATION and TRAINING

UNDERGRADUATE:

1974 – 1978	University of Pittsburgh School of Health Related Professions Pittsburgh, PA Magna Cum Laude	B.S.	1978	Physical Therapy
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GRADUATE:

1982 – 1983	University of Pittsburgh Graduate School of Business Pittsburgh, PA	M.B.A.	1983	Marketing & Operations
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APPOINTMENTS and POSITIONS

ACADEMIC:

2017 – present	University of Pittsburgh School of Health & Rehabilitation Sciences Department of Physical Therapy Pittsburgh, PA	Associate Professor Vice Dean, SHRS
2016 - 2017	University of Pittsburgh School of Health & Rehabilitation Sciences Department of Physical Therapy Pittsburgh, PA	Associate Professor Vice Chair Associate Dean, Strategic Initiatives, SHRS

2015 – 2016	University of Pittsburgh School of Health & Rehabilitation Sciences Department of Physical Therapy Pittsburgh, PA	Associate Professor and Interim Chair Associate Dean, Strategic Initiatives, SHRS
2014 – 2015	University of Pittsburgh School of Health & Rehabilitation Sciences Department of Physical Therapy Pittsburgh, PA	Associate Professor and Vice Chair
2006 – 2014	University of Pittsburgh School of Health & Rehabilitation Sciences Department of Physical Therapy Pittsburgh, PA	Assistant Professor and Vice Chair
2004 – 2006	University of Pittsburgh School of Health & Rehabilitation Sciences Department of Physical Therapy Pittsburgh, PA	Visiting Assistant Professor and Vice Chair
2000 – 2004	University of Pittsburgh School of Health & Rehabilitation Sciences Department of Physical Therapy Pittsburgh, PA	Adjunct Faculty
2001 – 2013	Duquesne University Rangos School of Health & Rehabilitation Sciences Department of Physical Therapy Pittsburgh, PA	Adjunct Faculty

NON-ACADEMIC:

1997 – Present	CORE Network d/b/a UPMC Centers for Rehab Services McKeesport, PA	
	<ul style="list-style-type: none"> ▪ January 2016 – May 2017 ▪ October 2005 to December 2015 ▪ July 2004 – September 2005 ▪ June 2001 – July 2004 	<ul style="list-style-type: none"> Director, Professional Development Vice President, Compliance & Quality Compliance & Privacy Officer Vice President, Contract Services Corporate Compliance and Privacy Officer Vice President, Operations & Compliance Officer Vice President, Operations
1986 – 1997 1978 – 1982	Shadyside Hospital Pittsburgh, PA	
	<ul style="list-style-type: none"> ▪ March 1995 – June 1997 ▪ July 1994 – March 1995 ▪ January 1986 – June 1994 ▪ August 1978 – December 1982 	<ul style="list-style-type: none"> Administrator, The WorkPlace Director, Rehabilitation & Patient Support Director, Rehabilitation & Clinical Services Education Coordinator & Staff PT

1985	Ohio Valley General Hospital Kennedy Township, PA	Director, Rehabilitation Services
1983 – 1985	Abbott Laboratories Chicago, IL	Diagnostic Sales Specialist

CERTIFICATION and LICENSURE

SPECIALTY CERTIFICATION:

American College of Healthcare Executives		
Fellow (FACHE)		2007 – present
Certified Healthcare Executive (CHE)		1995 – 2007

PROFESSIONAL LICENSURE:

Pennsylvania Board of Physical Therapy		
Licensed Physical Therapist	PT-3432-L	1978

MEMBERSHIPS in PROFESSIONAL and SCIENTIFIC SOCIETIES

American College of Healthcare Executives	Fellow (FACHE)	2007 – present
	Diplomate (CHE)	1995 – 2007
	Member	1989 – present
American Physical Therapy Association	Member	1976 – present
▪ APTA Leadership Development Committee	Member	2016 - 2018
▪ Health Policy and Administration Section Board		2013 – 2017
○ LAMP Director		2016 - 2017
○ LAMP Committee Chair (Leadership Institute for Physical Therapy)		2013 – 2016
○ LAMP Faculty		2010-present
▪ Section Memberships		
○ Education Section		2005 – present
○ Health Policy & Administration		1986 – present
Pennsylvania Physical Therapy Association	Member	1976 – present
▪ Positions held		
○ Southwest District Director		2004 – 2006
○ PPTA Board Member-at-Large		2006
○ PPTA Insurance Relations Committee		2005 – present
○ Southwest District Nominating Committee		2001 – 2003 and 1995-1996
○ PPTA Conference Education Co-Chair		1982 – 1983
Southwest Pennsylvania Physical Therapy Directors' Forum		1986 – 2004
○ Co-Chairman		1988 – 2000
Health Care Compliance Association	Member	1999 – 2009

HONORS

LAMPLighter Leadership Award Health Policy & Administration Section of the APTA	2017
SHRS Dean's Excellence in Teaching Award Nominee	2011 and 2012
American College of Healthcare Executives Fellow	2007
Omicron Delta Kappa – National Undergraduate Leadership Award	1977
Phi Eta Sigma – National Freshman Honor Society	1975

PUBLICATIONS

1. ALMohiza, M.A., Sparto, P, Marchetti, G, Delitto, A, Furman, J, **Miller, D.L.**, Whitney, S. A Quality Improvement Project in Balance and Vestibular Rehabilitation and Its Effect on Clinical Outcomes. Journal of Neurologic Physical Therapy. Vol. 40: 90-99, April 2016
2. Stevans, J, Bise, C, McGee, J, **Miller, D**, Rockar, P, Delitto, A. Evidence Based Practice Implementation: A Case Report of the Evolution of a Quality Improvement Program in a Multi-Center Physical Therapy Organization. Physical Therapy Journal. 95 (4): 588-599, April 2015
3. **Miller, D.L.** *Reimbursement Strategies for Physical Therapists: Compliance, Rules and Regulations for Medicare. Independent Study Course 17.2.3* - May 15, 2007 (Monograph for the APTA Orthopaedic Section self-study course)
4. **Miller, D. L.** Consultative Program Evaluation Report for UPMC Senior Living (4 freestanding SNFs) regarding clinical practice, documentation, and adherence to applicable rules and regulations – March 2006
5. **Miller, D.L.** *Reimbursement Strategies for Physical Therapists: Compliance, Rules and Regulations for Medicare. Independent Study Course 17.2.3* - May 15, 2007 (Monograph for the APTA Orthopaedic Section self-study course)
6. **Miller, D. L.** Consultative Program Evaluation Report for UPMC Horizon (2 hospitals, SNF and OP clinics) re: clinical practice, management and compliance with regulatory requirements – April 5, 2010

POSTER PRESENTATIONS

Wilson, JE, Zeigler, S, Tschoepe, B, **Miller, D**. Leadership Development Impact of Attending HPA's LAMP Institute for Leadership: A Multi-Year Retrospective Review, APTA Combined Sections Meeting, San Antonio, TX, February 16, 2017.

Delitto, A, Irrgang, J, Kelly MK, **Miller, D**, Stevans, J. Curriculum Redesign in the Entry-Level Professional Physical Therapy Program: Teaching Students to Put Evidence into Practice, All Together Better Health VII, Pittsburgh, PA, June 6-8, 2014.

Fitzgerald, L, Delitto, A, Hergenroeder, AL, Kelly MK, **Miller, D**, Ridge Hankin, T. A Clinical and Academic Faculty Collaboration, APTA Combined Sections Meeting, Las Vegas, NV, February 5, 2014.

PROFESSIONAL ACTIVITIES

TEACHING:

Doctor of Physical Therapy Courses:

2006 – 2017

Physical Therapy Leadership and Professional Development course series (PT 2081, PT 2082 and PT 2083)

- 5 credits in a 3-course series spanning 3 academic terms of the second year of the entry level professional Doctor of Physical Therapy (DPT) required plan of study
- Doctor of Physical Therapy students averaging 55 – 60 students per class
- This course series examines the environment and conduct of the professional practice and leadership in physical therapy. The courses present leadership and management principles for effective and efficient patient care services by providing knowledge of health care systems, organizational structures and functions, and finance and personnel management strategies in the environments of practice. Standards of practice are discussed including legal, licensure, accreditation, fiscal, ethical, documentation, reimbursement and regulatory requirements. Entry level students are prepared for writing business plans, preparing resumes, job interviews, job searches and for continuing their professional development after graduation.

2005 – 2006

Physical Therapy Leadership and Professional Development (PT 2083)

- A 3-credit course in the second year of the entry level professional Doctor of Physical Therapy (DPT) required plan of study
- Doctor of Physical Therapy students averaging 45 students per class
- This course examines the environment and conduct of the professional practice of physical therapy. The course presents management principles for effective and efficient patient care services by providing knowledge of health care systems, organizational structures and functions, and personnel management policies in the environments of practice. Standards of practice including legal, licensure, accreditation, fiscal, ethical, documentation, reimbursement and regulatory compliance requirements. Entry level students are prepared for writing resumes, job interviews, job searches and for continuing their professional development after graduation.

2002 – 2004

Physical Therapy Administration and Supervision (PT 2083)

- A 3-credit course in the second year of the entry level professional Doctor of Physical Therapy (DPT) required plan of study
- Doctor of Physical Therapy students averaging 45 students per class
- This course examines the environment and conduct of the professional practice of physical therapy. The course presents management principles for effective and efficient patient care services by providing knowledge of health care systems, organizational structures and functions, and personnel management policies in the environments of practice. Standards of practice including legal, licensure, accreditation, fiscal, ethical, documentation, reimbursement and regulatory compliance requirements. Entry level students are prepared for writing resumes, job interviews, job searches and for continuing their professional development after graduation.

2010 - 2017

Evidence Based Practice III (PT 2074)

- A 1-credit course in one academic term of the second year of the entry level professional Doctor of Physical Therapy (DPT) required plan of study
- Doctor of Physical Therapy students averaging 55 – 60 students per class
- Co-instructor for this course with a focus on the content related to quality and process improvement principles and methodologies to prepare students for the third year self assessment project.

2005 - 2017

Evidence Based Practice V-VII (PT 2076-2078)

- A 1-credit course in each of the 3 terms in the third and final year of the Doctor of Physical Therapy (DPT) required plan of study
- Doctor of Physical Therapy students averaging 55 – 60 students per class
- As a member of the Physical Therapy faculty, I am responsible for reading and grading the capstone self assessment project papers of 4-5 DPT students per year.

2013

Community Service Independent Study (PT 2099)

- 1 – 3 credit independent study elective course in the entry level professional Doctor of Physical Therapy (DPT) program that is in the process of being added as a permanent elective course for DPT students in their second or third year of the program.
- Serve as faculty advisor during the community service independent study for 1-3 students per term.
- Mentor, assist and advise in prospecting, developing and implementing community service projects.

Undergraduate Rehabilitation Sciences Courses:

2006 - 2016

Issues in Health Care (RS 1240)

- A 3-credit course in one academic term of the undergraduate Rehabilitation Sciences plan of study
- Baccalaureate students in Rehabilitation Sciences averaging 65 - 80 students per class
- This course is intended as a survey of current health care issues in the United States and focuses on major trends, issues and problems facing health care professionals and policy makers. Lectures present an overview of the US health care system, the role of government, its payers, regulatory and accrediting bodies, and an analysis of timely challenges and issues. Text reading provides students with a background for understanding the issues. Specific topics covered are intended to be representative (not all inclusive) of public and/or service delivery issues widely discussed in current literature.

2006 - 2017

Clinical Fieldwork (RS 1295)

- 1 – 3 credit elective clinical fieldwork course in the undergraduate Rehabilitation Sciences degree program
- Serve as faculty advisor during the clinical fieldwork for approximately 1-3 students per term.

Master of Sciences in Rehabilitation Sciences Course:

2010 - 2016

Topics in Physical Therapy (HRS 2313)

- 2-credit elective course in one academic term of the SHRS Master of Science Program
- Master of Science SHRS students averaging 40 students per class
- Co-instructor for this course with a focus on the U.S. health care continuum and its legal, regulatory, reimbursement and accreditation requirements.

Invited Lectures and Presentations:

LAMP Institute for Leadership in Physical Therapy

Health Policy and Administration Section of the American Physical Therapy Association

LAMP Institute for Leadership in Physical Therapy

(Leadership Advocacy Management & Practice)

Level I and Level II Faculty

2010 to present

Level I LAMP Institute Lead Faculty

May 2017

Level I Program –Personal Leadership Development: The Catalyst for Leading Within

Nationwide Children’s Hospital

Dublin, OH

- *Foundations of Leadership*
- *Understanding a Diversity of Styles*
- *Time and Energy Management*
- *Communication*
- *Leadership and Conflict Management*
- *Leadership Development – Guide to Self-Assessment and Personal Leadership Development Plan*

Level I LAMP Institute Lead Faculty

April 2017

Level I Program –Personal Leadership Development: The Catalyst for Leading Within

UPMC Centers for Rehab Services

Pittsburgh, PA

- *Foundations of Leadership*
- *Understanding a Diversity of Styles*
- *Time and Energy Management*
- *Leadership and Conflict Management*
- *Leadership Development – Guide to Self-Assessment and Personal Leadership Development Plan*

APTA Combined Sections Pre-Conference Program February 2017

Level II Program – Advanced Leadership Development: The Catalyst for Leading Others

Lead Faculty

San Antonio, TX

- *Creating the Vision and Leading the Way*
- *Creating a Culture of Change and Innovation*
- *Leadership and Decision Making*
- *The Leader as the Mentor*
- *Understanding Behavioral Tendencies – DISC Profile*
- *Leading and Learning Through Failure*
- *Leadership Development – Guide to Practical Applications and Certificate Requirements*

Level I LAMP Institute Lead Faculty January 2017

Level I Program –Personal Leadership Development: The Catalyst for Leading Within

UAB – DPT Program

Birmingham, AL

- *Understanding a Diversity of Styles*
- *Communication*
- *Leadership Development – Guide to Self-Assessment and Personal Leadership Development Plan*

Level II LAMP Institute Lead Faculty October 2016

Level II Program –Advanced Leadership Development: The Catalyst for Leading Others

Marianjoy Rehabilitation Hospital

Wheaton, IL

- *Creating the Vision and Leading the Way*
- *Leadership and Decision Making*
- *Understanding Behavioral Tendencies – DISC Profile*
- *Building High Performance Teams*
- *Leading and Learning Through Failure*
- *Leadership Development – Guide to Practical Applications and Certificate Requirements*

APTA Combined Sections Pre-Conference Program February 2016

Level 1 and Level II LAMP Institute Lead Faculty

Anaheim, CA

- *Leadership and Understanding Diversity*
Level I Program –Personal Leadership Development: The Catalyst for Leading Within
- *Leadership and Decision Making*
Level II Program – Advanced Leadership Development: The Catalyst for Leading Others

APTA Combined Sections Pre-Conference Program February 2015

Level 1 and Level II LAMP Institute Lead Faculty

Indianapolis, IN

- *Developing Your Leadership Style*
Level I Program – Personal Leadership Development: The Catalyst for Leading Within
- *Leadership and Decision Making*
- *Mentoring, Networking and Relationship Building*
Level II Program – Advanced Leadership Development: The Catalyst for Leading Others

Program Lead Faculty and Course Coordinator October 2014
LAMP 101: Personal Leadership Development: *The Catalyst for Leading Within*
West Orange, NJ

- *Professional Accountability and Values*
- *Coaching and Mentoring*
- *Communication Skills*
- *Personal Leadership Development Project: Next Steps*

Program Lead Faculty and Course Coordinator September 2014
LAMP 101: Personal Leadership Development: *The Catalyst for Leading Within*
Dallas, TX

- *Professional Accountability and Values*
- *Leadership and Ethics*
- *Personal Leadership Development Project: Next Steps*

APTA Combined Sections Pre-Conference Program February 2014
Level 1 and Level II LAMP Institute Lead Faculty
Las Vegas, NV

- *Personal Leadership Development Plan: Workshop* February 2014
Level I Program – Lead Wherever You Are: Becoming a Personal Leader
Las Vegas, NV
- *Leadership and Decision Making* February 2014
Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
Las Vegas, NV
- *Creating the Vision and Strategy* February 2014
Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
Las Vegas, NV

Program Lead Faculty and Course Coordinator October 2013
Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
Eau Claire, WI

- *Leadership and Decision Making* October 2013
Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
Eau Claire, WI
- *Creating the Vision and Strategy* October 2013
Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
Eau Claire, WI
- *Leading Diverse Workforces* October 2013
Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
Eau Claire, WI
- *Advanced Leadership Project – What Next?* October 2013
Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
Eau Claire, WI

- Program Lead Faculty and Course Coordinator June 2013
 Level I Program – Lead Wherever You Are: Becoming a Personal Leader
 Las Vegas, NV
- *Professional Accountability and Values* June 2013
 Level I Program – Lead Wherever You Are: Becoming a Personal Leader
 Las Vegas, NV
 - *Leading A Diverse Workforce* June 2013
 Level I Program – Lead Wherever You Are: Becoming a Personal Leader
 Las Vegas, NV
 - *Leadership Skills for the Autonomous Practitioner* June 2013
 Level I Program – Lead Wherever You Are: Becoming a Personal Leader
 Las Vegas, NV
 - *Personal Leadership Development Planning* June 2013
 Level I Program – Lead Wherever You Are: Becoming a Personal Leader
 Las Vegas, NV
- APTA Combined Sections Pre-Conference Program January 2013
 Level 1 and Level II LAMP Institute Faculty
 San Diego, CA
- *Developing Your Leadership Style to Align and Influence Others* January 2013
 Level I Program – Lead Wherever You Are: Becoming a Personal Leader
 San Diego, CA
 - *Communication Skills for Effective Leaders* January 2013
 Level I Program – Lead Wherever You Are: Becoming a Personal Leader
 San Diego, CA
 - *Leadership and Decision Making* January 2013
 Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
 San Diego, CA
 - *Building High Performance Teams and Fostering Followership* January 2013
 Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
 San Diego, CA
- Leadership and Decision Making* January 2012
 Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
 Austin, TX
- Building High Performance Teams and Fostering Followership* January 2012
 Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
 Austin, TX
- Leadership and Decision Making* November 2011
 Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
 Alexandria, VA
- Building High Performance Teams and Fostering Followership* November 2011
 Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
 Alexandria, VA

Leadership and Decision Making March 2010
Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
Pittsburgh, PA

The Leader as Mentor and Coach March 2010
Level II Program – Leading Others: Adaptive and Transformational Leadership in PT
Pittsburgh, PA

Other Invited Lectures and Presentations

UPMC Centers for Rehab Services October 2016
Outpatient Therapy Billing: Overview and Regulatory Update
Pittsburgh, PA

UPMC Centers for Rehab Services September 2016
Outpatient Therapy Billing: Overview and Regulatory Update
Pittsburgh, PA

Conflict Management October 2015
Pennsylvania Physical Therapy Association
Annual Conference
Seven Springs, PA

Health Policy Institute August 2015
Arcadia University
Philadelphia, PA

Ethics in Physical Therapy Practice 2014 to present
PA State Board of Physical Therapy-Approved Program
1 hour webinar to meet licensure renewal requirements

Pennsylvania Physical Therapy Practice Act – A Review 2014 to present
PA State Board of Physical Therapy-Approved Program
1 hour webinar to meet licensure renewal requirements

UPMC Centers for Rehab Services 1998 – present
Annual Compliance, Privacy and Regulatory Update

UPMC Centers for Rehab Services 1998 – 2015
Annual Outpatient Rehabilitation Billing Seminar

University of Pittsburgh, MOT Program 2008 – present
Annual Quality/Process Improvement & Outcomes Management
Pittsburgh, PA

Duquesne University, DPT Program 2001 – 2014
Annual Healthcare Regulatory/Compliance Modules
Pittsburgh, PA

<p><i>Medicare Regulations: Student Supervision</i> SW Pennsylvania OT Fieldwork Council Pittsburgh, PA</p>	<p>March 2008</p>
<p><i>APTA Preview 2020 – Practitioner of Choice</i> Health Policy and Administration Section Panelist Philadelphia, PA</p>	<p>October 2006</p>
<p><i>Reimbursement Regulations – Medicare & Other Payers</i> Pennsylvania Physical Therapy Association Annual Conference Harrisburg, PA</p>	<p>October 2004</p>
<p><i>Compliance and HIPAA Updates</i> Pennsylvania Physical Therapy Association Annual Conference Seven Springs Resort, PA</p>	<p>October 2003</p>
<p><i>Medicare Rehabilitation Rules and Regulations</i> PT Management and Leadership Course Module Duquesne University – Adjunct Faculty Pittsburgh, PA</p>	<p>February 2002 - 2005</p>
<p><i>Medicare Reimbursement Seminar</i> UPMC Rehabilitation Network Pittsburgh, PA</p>	<p>December 2001</p>
<p><i>PPS for Inpatient Rehab Facilities Seminar</i> UPMC Rehabilitation Network Pittsburgh, PA</p>	<p>December 2001</p>
<p><i>PT Administration & Supervision Course</i> University of Pittsburgh – Adjunct Faculty and Invited Speaker Pittsburgh, PA</p>	<p>Fall 2000 – 2003</p>
<p><i>Physical Therapy Management Opportunities</i> Guest Lecturer University of Pittsburgh – Department of Physical Therapy Pittsburgh, PA</p>	<p>Fall 1997</p>
<p><i>New Business Development Seminar</i> Pennsylvania Physical Therapy Association Annual Conference Seven Springs Mountain Resort, PA</p>	<p>October 1995</p>
<p><i>Total Joint Replacement Cost/Quality Improvement Strategies</i> National Orthopaedic Surgery Symposium Atlanta, GA</p>	<p>September 1994</p>

RESEARCH:

Current Research Interests:

- Leadership and Professional Development in Physical Therapy practice
- Quality and Process Improvement in Physical Therapy practice

May 2008 Book Reviewer for Management in Physical Therapy Practices. Page, Catherine G., (Chapters 17 and 18) F.A. Davis: Philadelphia, PA: 2010.

November 2009 Book Proposal Reviewer for F. A. Davis for Learning to Lead: Becoming a Personal Leader.

2009 Book Reviewer for Managerial and Supervisory Principles for Physical Therapists, 3rd Edition, Nosse, Larry J. and Friberg, Deborah G. Wolters Kluwer| Lippincott Williams and Wilkins: Philadelphia, PA: 2010.

SERVICE:

University:

- Board of Trustees Institutional Advancement Committee 2014 – 2017
- Senate Plant Utilization and Planning Committee 2017 - 2020
- Senate Faculty Assembly elected member 2010-2016
- Senate Educational Policies Committee elected member 2010-2013
- Senate Council elected member 2011-2016

School of Health and Rehabilitation Sciences

- Space Committee Chair 2015 - present
- Planning and Budget Committee 2015 - present
- SHRS Council on Entry-Level Professional Education 2005 - present
- SHRS Faculty Executive Committee, Secretary 2005 – 2007
- Faculty Advisor for Rehab Science students 2005 – present

Department of Physical Therapy:

- Annual PT Leadership Award Founder 2013 – present
- DPT Student Professionalism Task Force 2009 – 2010
- Faculty Advisor for DPT students 2005 – present
- Admissions Committee co-chair 2004 – present
- Clinical Education Team member 2004 – present
- Preview Pitt PT Committee co-chair 2004 – present
- Scholarship Committee 2004 – present

UPMC/CRS Clinical Partner

- CRS Continuing Education Team member 2004 – present
- CRS Clinical Education Team Liaison 2004 – present
- UPMC Privacy Officers member 2001 – 2016
- UPMC Compliance Officers member 1998 – 2016
- CRS Corporate Compliance & Privacy Officer 1998 – 2016
- CRS Corporate Management Team 1997 – 2016

Community:

- Quaker Valley School District (QVSD) Board member 2009 – 2013 and 2003 – 2005
- QVSD Personnel Committee Chair 2010 – 2013 and 2004 – 2005
- QVSD Education Services Committee Member 2009 – 2013 and 2003 – 2005
- QVSD Student Athlete Safety Policy Task Force 2012
- QVSD Community Health & Wellness Task Force 2005 – present
- QVSD Career Days Volunteer 2003 – present

CONTINUING EDUCATION SUPPLEMENT:

Health Care Compliance Association Seminars

April 2001	Annual Compliance Congress	12.5 hours
September 2000	Annual Compliance Symposium	18 hours
October 1999	Annual Compliance Symposium	18 hours

American College of Healthcare Executives Seminars

December 2013	High Performing Organizations	12 hours
August 2010	Improving Cost, Quality and Throughput	12 hours
May 2002	HIPAA Implementation	12 hours
September 1998	Developing A ...Corporate Compliance Program	12 hours
March 1997	Annual Congress on Administration	
	Before and After: Mergers...	3 hours
	Minimizing Risk...Redesign	1.5 hours
	Making Transition...	3 hours
	Essentials of Measuring & Managing Outcomes	3 hours
	Proving, Improving Quality	1 hour
	Caring for Aging Populations	1 hour
December 1994	Administrative Communications Techniques	4 hours
March 1992	Annual Congress on Administration	
	Encouraging Creativity in Yourself and Staff	1.5 hours
	Early Bird Sessions	1 hour
	Getting the Job...Health Administration	1.5 hours
	Effective Time Management for Executives	3 hours
	General Management Assessment	10 hours
June 1991	Advancing Team Effectiveness	6 hours
	Maximizing Managerial Performance	13 hours
October 1990	Process & Techniques of Negotiating	17 hours
March 1990	Annual Congress on Administration	6 hours
March 1989	Annual Congress on Administration	12 hours

APTA/PPTA Seminars

February 2017	APTA Combined Sections (HPA, Geriatrics, Acute)	8 hours
September 2016	APTA State Payment and Policy Forum	12 hours
February 2016	APTA Combined Sections (HPA, CP, HH, Geriatrics)	10 hours
February 2015	APTA Combined Sections (HPA)	6 hours
February 2014	APTA Combined Sections (HPA, CP, Acute Care)	8 hours
April 2013	PPTA Reimbursement Seminar	6 hours
January 2013	APTA Combined Sections (HPA)	8 hours
June 2012	APTA Annual Conference (HPA Track)	12 hours
April 2012	PPTA Reimbursement Seminar	6.5 hours
February 2012	APTA Combined Sections (HPA)	15 hours
January 2012	APTA HPA LAMP Institute – II (Faculty)	16 hours
November 2011	APTA HPA LAMP Institute – II (Faculty)	16 hours
October 2011	PPTA Reimbursement Seminar	6.5 hours
June 2011	APTA Annual Conference (Regulatory Track)	12 hours

April 2011	PPTA Reimbursement Seminar	6.5 hours
October 2010	PPTA Reimbursement Seminar	6.5 hours
April 2010	PPTA Reimbursement Seminar	6.5 hours
March 2010	APTA HPA LAMP Institute II (Faculty)	16 hours
October 2009	PPTA Reimbursement Seminar	6.5 hours
April 2009	PPTA Reimbursement Seminar	6.5 hours
April 2009	APTA HPA LAMP Institute – I	12 hours
October 2008	PPTA Reimbursement Seminar	6.5 hours
February 2008	APTA Combined Sections HPA & Education Section Programming	18 hours
January 2008	APTA Coding & Reimbursement	13.5 hours
October 2006	APTA Preview 2020 HPA Section Programming	9 hours
March 2006	PPTA Reimbursement Seminar	5 hours
February 2006	APTA Combined Sections HPA Section Programming	18 hours
October 2005	PPTA Annual Conference Administrative Track	6 hours
March 2005	PPTA Reimbursement Seminar	5 hours
February 2005	APTA Combined Sections HPA Section Programming	18 hours
October 2004	PPTA Annual Conference Administrative Track	6 hours
March 2004	PPTA Reimbursement for Rehabilitation	7 hours
October 2003	PPTA Annual Conference HPA and Education Programming & Pre-Conference Seminar Administrative Track	6 hours
March 2003	PPTA Reimbursement for Rehabilitation	5 hours
October 2002	PPTA Annual Conference Administrative Track	6 hours
April 2002	PPTA Reimbursement for Rehab Services	5 hours
November 2001	APTA Reimbursement for Rehab Services	6.5 hours
October 2001	PPTA Annual Conference DPT Transitional Program Practical and Ethical Issues in Reimbursement	2 hours 6 hours
April 2001	PPTA 2001 Reimbursement Seminar	5.5 hours
April 2000	PPTA 2000 Reimbursement Seminar	3 hours
October 1999	PPTA Conference: Administration Track Third Party Payers/Productivity/PT Issues and Trends	11.5 hours
March 1999	PPTA 1999 Reimbursement Seminar	3 hours
October 1997	PA Physical Therapy Association Conference Functional Outcomes in PT Reimbursement/Productivity	3 hours 3 hours
October 1995	PPTA Annual Conference • Presenter: New Program Development	5.5 hours
October, 1992	PPTA Annual Conference Administrative Track	11 hours
October 1991	PPTA Annual Conference Administrative Track	11 hours

General Healthcare Seminars

June 2010	CERT and RAC Webinar Highmark Medicare Services and DCS	1.5 hours
June 2003	Medicare Documentation for Rehab Preparing for Audit Initiatives - Part A and B	6 hours
May 2003	HAP – LTC Providers – OP Rehab Billing	4 hours
May 2002	JCAHO Readiness Seminar	12.6 hours
November 2001	Inpatient Rehab Prospective Payment (PPS for IRFs)	6 hours
April 2001	WPAHQ Compliance Seminar	6.5 hours
February 2001	Preparing for Rehabilitation PPS	6 hours
April 1999	Rehab Documentation Essentials	6 hours
May 1998	Beyond the 3 R's-Balanced Budget Act Hospital Shared Services	6 hours
April 1998	Financial Impact of Balanced Budget Act Hospital Shared Services	6 hours
November 1997	Radiology of the Cervical Spine PPTA-Southwest District	1 hour
November 1997	Contracted Rehab Services Allegheny & Chesapeake	3.5 hours
October 1995	Workers' Compensation Managed Care Occupational Health Research, Inc.	15 hours
April 1995	Workers' Compensation/Occupational Health Trends Ryan Associates	6 hours
September 1994	First Annual Orthopaedic Surgery Symposium LBA Associates <ul style="list-style-type: none"> • Presenter: TJR Cost/Quality Improvement Strategies 	8 hours
May 1994	Total Hip and Knee Arthroplasty: Reducing Cost While Improving Quality, The Challenge of the 90's Rehabilitation Institute of Chicago	13.5 hours
September 1993	Behavioral Interview Training Shadyside Hospital	18 hours

April - June 1993	QES Management Instructor (11 week series) • Presenter/Educator Shadyside Hospital	22 hours
February 1993	First Annual Cardiology Symposium LBA Associates	12 hours
December 1992	Quality Education System Instructor Training VHA Pennsylvania	35 hours
November 1992	Quality Improvement Process Management College VHA Pennsylvania	32 hours
October 1992	Quality Management & Applied Statistical Process Control VHA Pennsylvania	24 hours
May 1992	Performance Appraisal Course Shadyside Hospital	12 hours
September 1991	Performance Management Course Shadyside Hospital	9 hours
September 1990	Electrotherapy and Laser Update International Academy of PhysioTherapeutics	11 hours