

resolve | CRISIS SERVICES

CHILD & ADOLESCENT MENTAL HEALTH SUPPORT

- Mental Health Treatment Linkage
- Drug and Alcohol (Rehab, 12 Steps)
- Mental Health Medication Support
 - CACTIS
- Merck Program for Autism Spectrum Linkage
 - Crisis Support & Stabilization
 - Respite

EDUCATION & EMPLOYMENT

- G.E.D. & High School Completion Information
 - Job Corp. Information
 - OVR Information
- Job Source & Opening Information

DOCUMENT SUPPORT INFORMATION

- Social Security Card Replacement Information
 - Birth Certificate Information
- State ID Replacement / Renewal Information
- ACCESS Card Replacement Information

LEGAL ISSUES SUPPORT

- Public Defender Information
 - J.R.S. Referral
- Neighborhood Legal Information
 - Eviction Legal Support
 - PFA Information

ADULT MENTAL HEALTH SUPPORT

- Mental Health Treatment Linkage
- Drug and Alcohol (Detox, Rehab) referral
- Mental Health Medication Support
- Linkage to Peer Support Specialist
 - Crisis Support & Stabilization
 - Respite
- Referral to Service Coordination
- Domestic Violence Resources
 - Linkage to Peer Support
- Drop-In Center Linkage & Information

HOUSING SUPPORT

- Affordable Housing Information
 - Rental Assistance
- Eviction and Rental Deposit Information
 - Emergency Shelter Linkage
- VA Housing Program Information
 - Utility Assistance Information
 - Clothing, Furniture, and Telephone Support Information
 - Food Bank Information
 - Meals on Wheels Information
 - Soup Kitchen Information

BENEFIT SUPPORT INFORMATION

- Medical Assistance (COMPASS)
 - SNAP (food Stamps)
- SOAR (applying for SSI & SSD)
- Medical Assistance Transportation Program
 - VA Transportation Programs

SPECIALIZED SUPPORT

- NAMI & AL-ANON & NAR-ANON (Family Support Groups)
- Pittsburgh Action Against Rape (PAAR)
- Center for Victims of Violent Crimes
 - 12 Step Program

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-Phones 24-hour support

- Talk to a Counselor (can be anonymous if desired)
- Referral to Treatment Programs.

-Mobile Crisis Teams (24 hours)

- Assess for safety & safety Planning
- Onsite Counseling (almost anywhere in the community)
- referral / linkage to MH, Social Support & D&A treatment programs.

-Walk-In Center (24 hours)

- Pop in any time for support and resource connection
- Assessment for need for higher level of care.

-Crisis Residential (24 hours)

- Must be referred by Walk-In after assessment.
- Crisis Stabilization for up to 3 days.
- Will see Psychiatrist and generate goals.
- Must be 14 yrs. or older

Crisis Service Coordination (Coverage from 7:00a – 5:30p)

- Assist Walk-In Consumers with resource connection after assessment.
- Work with Crisis Residential Consumers on goals recommended by Psychiatrist.
- Link to OP treatment, IOP, Partial Hospitalization, D&A Rehab, Respite / DAS, County Scripts, PCP, Support groups, shelters and housing programs, CACTIS referrals.

CACTIS (24 hours)

- Appears similar to Mobile Crisis, but is special program just for children and adolescents.
- MUST be enrolled in CACTIS program.
- Initial Home Visit (assessment and recommendations for other MH provider programs)
- On Call 24 hours by pager, rather than through call center.
- Phone support and or CACTIS Team dispatch by pager.
- Get to know Child / Adolescent, & Family well due to more frequent contact.
- Can dispatch anywhere in the County (e.g.- home, school, programs, etc. but must have homeowner permission to enter any residence.
- SCHOOL REFUSAL INTERVENTION.
- If Clinically Appropriate, limited scheduled calls (rapport building, follow up, non-crisis interaction / positive feedback, etc.)

***To learn more about CACTIS and other services stop in at resolve Walk-In Center for an assessment or call 1-888-796-8226 (24 hours per day)**